CUSTOMS AUTHORITY
PUBLIC NOTICE

All economic operators, as well as the general public, are hereby informed that, in line with articles 78 and 79 of the Customs Code, the Customs Authority will be implementing an e-payment system using TPA/POS, utilising the Asycuda World IT system at the Dili Airport Customs and at the Central Services Office.

This seeks to make it easier to pay customs duties, fees and charges owed in good time, which in turn will enable faster customs clearance and prevent importers from having to pay additional costs.

Furthermore, in the ambit of a modern public administration that follows the best international standards on trade facilitation, this measure will improve service delivery, reduce processing time, as well as enable the Customs Authority to be guided by principles of transparency and legality.

As such, I hereby inform that starting on 11 June 2018, it will no longer be possible to make any cash payments at the Dili Airport Customs and at the Central Services Office. Instead, all payment will be mandatory using the TPA/POS system that will be installed at the services.

The Customs Authority will make an exception for travellers and importers who do not have a BNU bank card or visa card to make the payment in cash at the BNU branch Dili Office during the Banks working hours. The exception is made until 30 July 2018, when all payments must be made electronically via the TPA/POS system.

Once the payment is effected, the passenger can proceed to Customs at the Airport to collect the merchandise that arrived by air transport and importers may also proceed to Customs at the Port to retrieve the merchandise that arrived by sea vessel upon presentation of the receipt.

The electronic payment using TPA/POS will be available at other Customs Services and Border Posts at the next opportunity.

The Director-General of the Customs Authority

José Antonio de Fatima Abílio

Integrity – Professionalism – Transparency – Respect

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